

SPA RELAIS HEALTH & SAFETY GUIDELINES

We are closely monitoring government policy changes, Centers for Disease Control (CDC) & WHO guidelines, government mandates, and California Department of Health, and will continue to make changes as necessary or appropriate to our protocols and procedures.

DURING YOUR VISIT AT SPA RELAIS

- Your service provider and supporting spa associates will always wear a face covering .
- Please arrive at least 30 minutes prior to the start of your appointment; we encourage all guests to shower prior to the start of the treatments.
- Please bring a face covering to wear during your visit to the spa. For your convenience, if you are unable to bring your own, one will be provided for you to wear while you are in the spa and all communal spa areas. Face coverings are required during all services per state guidelines (excluding facials).
- Your temperature will be checked by contactless thermometer upon arrival.
- Hand sanitizer will be readily available for you to use during your time at the spa.
- Currently, steam rooms and saunas are closed per state guidelines.
- Please do not hesitate to contact Spa Relais with questions about our health and safety protocols. The spa can be reached directly at 818.483.1160.

SPA RELAIS ETIQUETTE

- Social distancing protocols will apply and will be enforced in all communal spa areas.
- Each treatment has been scheduled to allow additional time between guests so that the treatment spaces can be sanitized and disinfected.